

Simply Panache Place is a place of
PEACE, HOPE, INSPIRATION, DREAMS and ADVENTURE.

A place for our guests to Getaway, Retreat, Be Inspired & Create. Our policies are designed for the security, safety and enjoyment of our guests. Please review these policies, as by making a reservation, you are agreeing that you understand and will adhere to them.

Rates - Rates are quoted per night for up to 4 guests and include a hot breakfast for each guest at Mango Mangeaux A Simply Panache Bistro with the exception of the holidays the Bistro is closed. All rates are subject to a 14% state and lodging tax. Our rates are subject to change without notice. Simply Panache Place can accommodate additional guests with an advance notice. For each additional guest, there is a \$25/person charge each night of your stay.

Deposit & Payment – A 50% non-refundable deposit is required to secure a reservation. Full payment is due two weeks prior to the reservation. If a reservation is made less than two weeks prior to check in, the full payment is required upon reserving the hotel. Deposits, reservations and cancellations are non- refundable. *Need CC on file*

Method of Payment – Deposits can be made by cash or credit card. We accept all major credit cards. Balances must be paid by credit card or cash.

Cancellations – Due to the exclusive nature of our accommodations, cancellations affect our business significantly. Therefore, we adhere to a strict cancellation policy, regardless of the reason. Reserving accommodations, packages & services creates a legally binding contract, whether you reserve verbally, in writing or online. By accepting your reservation, we agree to hold a room and to turn down other requests for the same accommodation on those dates you have reserved. When you make your reservation, you agree to fully pay for the accommodations and services on the dates you have reserved. No-shows forfeit all deposits and any open balances will be charged for the entire amount of the stay. Cancellations are responsible for the entire booking. There are no refunds for early departures. Date changes are considered cancellations and as such our cancellation policies will apply.

Check-In & Check-Out – Check-In time is from 3pm-9pm. Check-out is at 11am. Early check-in & late check-out may be available for an additional fee if our guest & housekeeping schedules permit. This service is available only as we are able to accommodate. Please make arrangements in advance. Early check-ins must be arranged before arrival. Early check-in from 1pm-3pm is a \$50 fee; early check-in from 11am-1pm is a \$100 fee. Late check-outs must be arranged prior to arrival or at check-in. Late check-out from 11am-1 pm is a \$50 fee; late check-out from 1pm-3 pm is a \$100 fee.

Accessibility – Simply Panache Place is accessed only by stairs.

Technology - Wireless Internet access is complimentary. We request that you refrain from large downloads and streaming as a courtesy to the business function of the hotel. We are not responsible for service outages of this service including: provider maintenance, weather conditions or incompatibly with your electronic devices.

Registered Guests – You will be asked to provide a photo ID at check-in for the guest name on the reservation. Guest reservations cannot be transferred to another party without advance notification and permission from our reservations specialists.

No-Smoking Policy – For the safety of our guests, and neighbors, the entire property is a smoke and tobacco free environment. No smoking is permitted inside or directly outside the hotel. This includes the front step of the hotel and within fifteen feet of the entrance, exit, or any other enclosed area. This policy is strictly enforced and a \$500 fee will be charged to the card on file for smoking anywhere on or inside the property. Any damages caused by cigarettes or other smoking devices will be charged at the full value of the damaged item. This includes vaping or any other related activity, which may or may not emit either an odor, smoke, or both. Additional cleaning costs, including lost revenue due to hotel shut down for extra cleaning will be charged to the guest. Please, do not smoke. Absolutely, no open flames: Candles and incense are not to be used, no exceptions.

Alcohol – Simply Panache Place is not licensed nor insured to serve alcohol. Guests may enjoy their own wine/alcohol inside the hotel. Guests are not to be inebriated or disorderly on the property. Guest violating this policy will be asked to leave the property and will forfeit all payments.

Illegal substances are not permitted at the hotel. Violation of this policy will result in the proper authorities being notified, guest being asked to leave the property and forfeiture of all monies.

Children – Simply Panache Place is not childproof and all children under 18 must be supervised by a parent or chaperoning adult at all times. Since we cater primarily to getaways, couples, and individuals on business, the hotel does not have accommodations for children such as cribs or high chairs. Injuries to children and damages to the Hotel or its items are the complete responsibility of the parent or adult. Guest will be charged at the full value for the damaged item. Additional costs, including lost revenue due to hotel shut down will be charged to the guest. Availability to accommodate children at any time is at the discretion of the hotel reservations specialists. Inquire at the time of booking your reservation if you are traveling with children.

Pets – Although we love animals, Simply Panache Place does not allow pets on the premises.

No Laundry Access - There are no laundry facilities available to guests.

Damages – Guests are responsible for any damages they cause and the credit card on file will be charged. Damage or excess cleaning needed after your departure will be billed automatically to your credit card. This includes damage to furnishings, fixtures, linens or towels that result in the need for excess cleaning, repair or replacement. Please notify Simply Panache Place reservations specialist immediately if you experience any issues with your accommodations.

Liability Disclaimer - Guest stays, whether paid for or not, is strictly conditional upon your agreement to never assert or make any claim against Simply Panache Place, its employees, volunteers or contractors for bodily injury, loss/theft or damage suffered or incurred by you as a result of being on our property.

Simply Panache Place termination - Simply Panache Place must terminate any reservation (such events would include, but not exclusively limited to, natural disasters, loss of public utilities, or fire) making it unsafe, illegal or impossible to provide the use of the hotel, you will be reimbursed all funds previously submitted and you agree to hold Simply Panache Place harmless for the termination.

Photo/Video - No photo shoots or professional videography, for profit or otherwise, are permitted without written permission from Simply Panache Place.